

## **Free, high speed wireless Internet service now available at Santa Clara County Library**

As if rising visitor counts – more than 3.3 million this year -- didn't already make the Santa Clara County Libraries the "hot spot" of their communities, that moniker will be confirmed now that free high speed wireless Internet access is available at each library.

Library patrons in Campbell, Cupertino, Gilroy, Los Altos (including the Woodland branch), Milpitas, Morgan Hill, and Saratoga can now log on to the Internet with their own laptop computers, PDAs and other mobile devices while in the library "Wi-Fi" zone.

"It's a convenience that our public has requested and we are pleased we had funding available to add wireless Internet service at all of our libraries," said Curtis Cole, Chair of the Santa Clara County Library Joint Powers Authority.

"This is the type of enhanced customer service we seek to deliver to our communities," said Santa Clara County Librarian Melinda Cervantes.

Customer service is one of several indicators that has placed the Santa Clara County Library among the top 100 public libraries in the U.S. for five consecutive years according to an annual survey published each fall in American Libraries Magazine.

Hennen's American Public Library Ratings looks at 9,027 libraries across the country and evaluates them on 15 different measures of library effectiveness in serving the community including the number of visits per capita, circulation per capita, the percentage of the library's budget spent on materials, the number of periodicals per 1,000 residents and staffing per 1,000 residents.

There are an estimated 283,780 people with Santa Clara County Library cards and they check out more than 10 million items per year. Santa Clara County Library also operates the popular Bookmobile service and the Vision Literacy program which helps more than 2,000 adults improve their reading skills each year.

More information on the Santa Clara County Library is available on its website [www.santaclaracountylib.org](http://www.santaclaracountylib.org).

Media Contact: Melinda Cervantes, (408) 293-2326 x3001